



# Consumer Credit File – Update Form

Australia

Illion provides access for individuals to their Consumer Credit File. This form allows consumers who wish to have content of their Consumer Credit File investigated. Should you query any item in your file please advise Illion immediately in writing, by completing this form and returning it to our Public Access Centre:  
Illion Australia Pty Ltd – Attention: Public Access Centre – PO Box 7405 – St Kilda Road VIC 3004

## YOUR CONSUMER REFERENCE DETAILS (This Information is necessary to identify you - Please complete all personal details below - \* mandatory fields)

<b>Consumer Reference No.*</b> <small>(This number was supplied to you upon receipt of your Consumer Credit File)</small>						
<b>First Name*</b>				<b>Surname*</b>		
<b>Current Residential Address*</b>	<b>Unit No</b>		<b>Street No</b>		<b>Street Name</b>	
	<b>Suburb/Town</b>				<b>State</b>	<b>P/code</b>
<b>Mailing Address*</b>	<b>Unit No</b>		<b>Street No</b>		<b>Street Name</b>	
	<b>Suburb/Town</b>				<b>State</b>	<b>P/code</b>
<b>Contact Phone Number</b>						

## UPDATING YOUR PERSONAL DETAILS (If you would like to update your personal details held on your consumer credit file, along with proof of your identity (i.e. a copy of your drivers licence) please complete the personal details below.)

<b>First Name</b>				<b>DOB</b>	DD / MM / YY	
<b>Middle Name</b>				<b>Sex</b>	<input type="checkbox"/> Male <input type="checkbox"/> Female	
<b>Surname</b>				<b>Drivers Licence No</b>	-----	
<b>Alias/Maiden Name</b>						
<b>Current Employer Name</b>						
<b>Current Residential Address</b>	<b>Unit No</b>		<b>Street No</b>		<b>Street Name</b>	
	<b>Suburb/Town</b>				<b>State</b>	<b>P/code</b>
<b>Previous Residential Address</b>	<b>Unit No</b>		<b>Street No</b>		<b>Street Name</b>	
	<b>Suburb/Town</b>				<b>State</b>	<b>P/code</b>

## UPDATE DETAILS

If you are querying a credit default, Illion will work with the specific credit provider on your behalf to resolve the issue. Please note that credit defaults remain on your Consumer Credit File for 5 years from date of listing, even if they are paid.

If a credit default has been finalised please provide Illion proof of payment in order to update your Consumer Credit File.

If your query concerns a Judgement which has been set aside, struck out or dismissed, Illion requires documentation from the court. Please submit the documentation along with this completed form.

If your query concerns a Bankruptcy Order which has been Discharged or Annulled Illion requires documentation from The Insolvency & Trustee Service Australia. Please submit the documentation with this completed form.

## NATURE OF QUERY (Detail the query – to include additional information please attach details)

I confirm that I am querying information regarding my own Consumer Credit File and that the details supplied are true and correct.

<b>Signature</b>				<b>Date</b>	DD / MM / YY
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## PRIVACY STATEMENT

Illion Australia Pty Ltd - ABN 95 006 399 677 & DBCC Pty Ltd ABN 38 101 620 446 (together, "we", "our", "us") collects personal information about the individual to whom this letter has been addressed (you) for the purpose of carrying out credit reporting and debt collection activities. We will also use personal information for planning and research purposes, but for these purposes it uses and produces aggregate or de-identified data. For further details about how we collect, hold, use and disclose personal information and credit information (including our access, correction and complaint handling procedures), please see our Privacy Policy located at <https://www.illion.com.au/privacy-policy/>

Illion Public Access Centre - PO Box 7405 St Kilda Rd, Melbourne, VIC 3004 – [www.checkyourcredit.com.au](http://www.checkyourcredit.com.au)  
 Tel 1300 734 806 - Fax 03 9828 3118 - Email [pac.austral@illion.com.au](mailto:pac.austral@illion.com.au)  
 Illion Australia Pty Ltd - DUNS 75 340 7170 | ABN 95 006 399 677 | ACN 006 399 677  
 DBCC Pty Ltd - DUNS 75 014 4649 | ABN 38 101 620 446 | ACN 101 620 446